

GDPR Statement

At Hillhouse Quarry Group Ltd we are committed to data privacy and the protection of our customers' data. We are registered with the ICO under the Data Protection Register. Our registration number is: Z6701131.

In order to ensure our continued and improved compliance with GDPR, we will follow the principles below:

- To process data fairly and lawfully.
- Processing data only for specified and lawful purposes.
- Data processed is adequate, relevant, and not excessive.
- Data processed is accurate and, where necessary, kept up to date.
- Data is not kept longer than necessary.
- Data is processed in accordance with an individual's consent and rights.
- To store data securely.
- To ensure that data is not transferred to countries outside of the European Economic Area (EEA) without adequate protection.

What does this mean for our Customers?

As a customer of Hillhouse Quarry Group Ltd we will only process your data if it complies with the principles set out above. If at any point, you feel that data we hold for you is inaccurate or needs to be updated, please inform us as soon as possible and we will arrange for this to be amended.

If, as determined by us, the lawful basis upon which we process your personal information changes, we will notify you about the change and any new lawful basis to be used if required. We shall stop processing your personal information if the lawful basis used is no longer relevant. The legal basis for processing your personal data will typically be one of the following:

- our own legitimate business interests (for example, in maintaining and promoting our business by providing customers with feedback opportunities or other instances where we have carried out a legitimate interests assessment and have established an existing legitimate interest;
- the performance of a contract that we have in place with you;
- your consent, where appropriate; or
- compliance with our legal obligations

GDPR also gives individuals the right to be forgotten. If you would like to exercise your right to be forgotten, please email <u>gdpr@hillhousegroup.co.uk</u> to outline what data you would like us to remove and your reasons. There may be circumstances where we will be unable to process your request however we will assess each request on an individual basis.

Cookie Policy

Cookies are essential to a website in order to provide necessary functionality, such as remembering your consent preferences. Without required cookies, certain services on a website may not be made possible and a website may not perform as smoothly as it should. None of the Cookies used on this website record any personal information about our visitors.